

Summary of TennCare Independent Review Requests 2021

<u>1st Quarter Total:</u>	<u>18</u>
<u>2nd Quarter Total:</u>	<u>50</u>
<u>YTD Total:</u>	<u>68</u>

Amerigroup TN 1st Qtr Total – 8

Denial Reversed: 2
Denial Upheld: 4
Partial: 1
Settled for Provider: 1

AGP 2021 Total: 21

Amerigroup TN 2nd Qtr Total – 13

Denial Upheld: 1
Partial: 1
Pending: 8
Settled for Provider: 2
Settled for Prov/MCC: 1

TennCare 1st Qtr Total – 1*

Ineligible: 1*

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 6

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 1
Settled for Provider: 1

UPRV 2021 Total: 11

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 5

Ineligible: 1
Pending: 2
Referred for Medical Review: 1
Settled for Provider: 1

Volunteer State Health Plan 1st Qtr Total – 3

Denial Upheld: 2
Settled for Provider: 1

VSHP 2021 Total: 35

Volunteer State Health Plan 2nd Qtr Total – 32

Denial Reversed: 1
Denial Upheld: 6
Partial: 3
Pending: 16
Referred for Medical Review: 4
Settled for Provider: 2

Provider Types Submitting Independent Review Requests in 1st Quarter 2021:

<u>Hospital:</u>	<u>11</u>
<u>Nursing Facility:</u>	<u>1</u>
<u>Physician:</u>	<u>6</u>

Provider Types Submitting Independent Review Requests in 2nd Quarter 2021:

<u>Hospital:</u>	<u>48</u>
<u>Physician:</u>	<u>2</u>

* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.